



USING MY.AMERICORPS.GOV

My.AmeriCorps.gov gives AmeriCorps members access to three main areas, Loan Forbearance Requests, Interest Payment Request, and Create Education awards. In addition, you will have access to tax documents associated with your education award.

My Education Award–

- Loan Forbearance page 2
- Accrued Interest Payments page 3
- Loan and Education Payments page 4

My AmeriCorps

- ☐ Applicant Home
- ☐ My Living Allowance
- ☐ My Tax Statements
- ☐ My Education Award
 - + Create Forbearance Request
 - + Create Interest Payment Request
 - + Create Education Award Payment Request
- ☐ My Service Letter
- ☐ Events
- ☐ Search Events
- ☐ My Resources
- ☐ Contact My AmeriCorps

Welcome, Katherine Zellmer

Welcome to the My AmeriCorps website for candidates, VISTAs and alumni. This site presents information that will help you before, during and after your service. Please be sure that all of your contact information is up-to-date.

VISTA

Volunteers In Service

My Information

Name: K [redacted]

Preferred Name: Katie

NSPID: [redacted]

SSN: [redacted]

SSN Status: Verified-04/25/2014

Citizenship Status: Verified-04/25/2014

Veteran/Active Duty/Military Family Status:
I am not in the military, a veteran or a family member of someone in the U.S. Armed Forces

Date of Birth: [redacted]

Username: [redacted]

E-mail: zellm [redacted].il.com

Current Mailing Address:

[redacted]

Apt 310
Des Moines, IA 50321 - 1791

Preferred Phone: 515-281-5455

Other Phone: [redacted]

Preferred Method of Communication: E-mail

Permanent Address:

[redacted]

Preferred Phone: [redacted]

Other Phone: [redacted]

Receive E-mail Notification: Y

[Change](#)
[Edit Sec](#)
[Edit My Con](#)

My AmeriCorps

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My Education Award

From this page, you can manage your Segal AmeriCorps Education Award requests, view your award balances, and view any previous payments that were made on your behalf. To create new requests, use the links to the left or click on the picture to the right.

[Click here for help.](#)

Request	Status	Creation Date	Modified Date	
Forbearance	Accepted by Institution	6/15/2015	6/15/2015	
Forbearance	Accepted by Institution	6/15/2015	6/15/2015	
Interest Payment	Accepted by Institution	6/15/2015	6/16/2015	
Forbearance	Accepted by Institution	10/09/2014	10/24/2014	
Forbearance	Accepted by Institution	10/09/2014	10/09/2014	
Forbearance	Accepted by Institution	10/10/2014	10/29/2014	
Interest Payment	Accepted by Institution	6/13/2016	6/14/2016	
Interest Payment	Pending Institution Action	6/13/2016	6/13/2016	Cancel?

Account Statement

Award Information



CREATE FORBEARANCE REQUEST (DURING SERVICE)

Individuals who are serving in a term of service in an approved AmeriCorps position may be eligible to have the repayment of their qualified student loans temporarily postponed while they are serving. It is through an action called *forbearance*. While an individual's loan is in forbearance, the member is not required to make payments. Interest may continue to accrue but if the member successfully completes the term of service and the loan is a qualified student loan, the National Service Trust will pay all or a portion of the interest that accrued during the service period.

**Loans in national service forbearance are not eligible for the Public Service Loan Forgiveness Program (PSLF).*

**This payment is considered taxable income. At the end of the year you will receive a 1099 misc form by mail and on your my.americorps account.*

- Click on “**Create Forbearance Request**”
- Choose your “**service term**”
- Click “**search institution**”
 - Here you will need to know the **address and name of your loan holder**. Some loans will be with schools while others are through the department of education loan holders. Each one is different.
 - Example: Federal Loan Servicing is in Harrisburg, Penn.
 - It helps to put your loan account number in the comment box.
 - This will not work with private loans.
- Submit request, but ensure you only click once. **Repeat for each loan provider.**
- To check your request status, go back to your “My Education Award” page. The loan holders have the option of accepting or rejecting and they will put their decision in the comment box attached to the request.

The screenshot shows the 'My AmeriCorps' interface for a 'Forbearance Request'. The left sidebar contains navigation options like 'Applicant Home', 'My Living Allowance', 'My Tax Statements', 'My Education Award', and 'My Service Letter'. The main content area is titled 'Forbearance Request' and includes instructions: 'To complete your Forbearance request, please verify that your personal information is correct, select for which you are requesting Forbearance (if more than one), and select the institution from which you are requesting Forbearance. Upon completing the form, click the "submit" button to forward your request.' Below this is a 'My Information' section with fields for Name, Preferred Name, Date of Birth, NSPID, SSN, E-mail, Permanent Address, Home Phone Number, Work or Other Phone Number, and Mailing Address. A dropdown menu for 'Term of service' is set to '06/13/2014 to 06/12/2015'. The 'Institution Information' section has a 'Search for Institutions' button. A 'Comments' field is at the bottom. Annotations with yellow arrows point to the 'Term of service' dropdown (labeled 'This is my loan provider'), the 'Search for Institutions' button, and the 'Comments' field (labeled 'Account #').



CREATE ACCRUED INTEREST PAYMENT REQUEST (AFTER SERVICE)

Interest will continue to accrue on your loans while they are in forbearance. When the member successfully completes the term of service and the loan is a qualified student loan, the National Service Trust will pay all or a portion of the interest that accrued during the service period.

**This payment is considered taxable income. At the end of the year you will receive a 1099 misc form by mail and on your my.americorps account.*

- Click on “Create Interest Payment Request”
- Select “Service Term”
- “Search for your institutions”. These will be the same institutions you had in forbearance. You must know the name and address of your loan provider.
 - Providing your account number in the comments section is helpful
- Click submit “ONCE”
- To check your request status, go back to your “My Education Award” page. The loan holders have the option of accepting or rejecting and they will put their decision in the comment box attached to the request.

The screenshot shows the 'Interest Payment Request' form in the My AmeriCorps system. The form is divided into several sections: 'My Information', 'Institution Information', and 'Certify and Submit'. Annotations with yellow arrows point to specific fields: 'Term of service' (08/13/2014 to 08/12/2015), 'Search for Institutions' link, 'Comments' field, and the 'submit' button. A blue callout box with the text 'This is your loan provider' points to the 'Search for Institutions' link. The 'Certify and Submit' section includes a checkbox for authorizing the release of loan information and a certification statement. The form also includes a 'cancel' and 'submit' button at the bottom right.



CREATE EDUCATION AWARD PAYMENT REQUEST (AFTER SERVICE)

This will only appear after you have completed your term of service and have been granted your award. AmeriCorps members can use their education award on past federal education loans and towards future education expenses.

- **Click on “Create Education Award Payment Request”**
 - Select “Education Expenses” or “Loan Payment”
 - Select the amount you wish to send
 - “Search Institution”
 - Certify and Submit
- **Helpful Hints** <http://www.nationalservice.gov/resources/edaward>
 - Your education award is **considered taxable income!** Beware when using it all at once
 - You have **7 years** to use the award.
 - Any amount of payment sent to loan providers is considered future payments if not specified. So if you pay \$1500 and your loan payment is \$300 monthly, the loan company will assume you are making 5 payments in advance. If you are wanting to pay directly on the principal, you will need to contact the loan provider and let them know how to allocate those funds they received.
 - If paying for education expenses like future tuition, **call your financial aid office** at your school. The education award payment is split in two. One half at the beginning of the year and one half in the middle of the semester.
 - There is a long list of Matching Institutions. This means that some schools are willing to match or more your education award.
 - A list is here. <https://www.nationalservice.gov/programs/amicorps/segal-amicorps-education-award/matching-institutions>
- **Educational expenses (current or future) that can be paid include:**
 - The "Cost of Attendance" (COA) for a degree- or certificate-granting program of study at a Title IV school. The COA may include tuition, books and supplies, transportation, room and board, and other expenses. Each Title IV school's financial aid office determines their students' COA based upon standard U.S. Department of Education guidance.
 - Educational expenses for non-degree courses, such as continuing education courses or workshops offered by Title IV schools. Educational expenses that can be paid normally include tuition & fees, books, and supplies, as determined by the school's administrative office.
 - Courses or training programs authorized under the Montgomery G.I. Bill and the Post 9/11 G.I. Bill. These courses and programs have been approved by the Department of Veterans Affairs for GI Bill educational benefits. The educational institutions or training establishments that offer these courses and training programs will have a VA-approved Certifying Official who can determine eligible expenses.